



PassProtect

Child term ticket
replacement scheme



PassProtect, the cheapest and easiest way to protect your child term ticket against loss, theft or damage.

PassProtect saves you money

PassProtect is a ticket replacement scheme. It costs just £10 for a term, and if your child term ticket and photocard are lost, stolen or damaged, your first replacement ticket is FREE.

Additional replacements cost just £5 each.

Without PassProtect you are allowed only one replacement a term and it will cost £15, plus £5 if you need a replacement 16-18 photocard.

PassProtect saves you time

Step 1

Your ticket gets lost, stolen or damaged

Step 2

You make one phone call to the PassProtect team on 0345 303 6760

Step 3

Wait for your replacement ticket to be sent by first class post

Without PassProtect you can only apply for replacements by post and you may have to send a photograph.

For more information visit
networkwestmidlands.com/PassProtect

Application form

Please complete all details in **BLOCK CAPITALS**

You **MUST** enclose the proof of purchase section and a photocopy of your current ticket. You will not be covered by PassProtect until this has been received.

For more information visit networkwestmidlands.com/PassProtect

Under 16 only:

If you have a plastic U16 photocard please write the number here:

If you do not have an Under 16 photocard please attach a passport size photograph.

16-18 only:

If you have a valid 16-18 photocard please write the number here:

PassProtect cannot be issued until a 16-18 photocard application has been submitted, please apply online at

networkwestmidlands.com/16-18

Child details:

Name

Address

Postcode

Date of Birth

(DD/MM/YY)

/

/

Daytime Tel No

Mobile

Email address

AFFIX A
PASSPORT
SIZE
PHOTO
HERE

Name

Date (DD/MM/YY)

Now turn over to complete your payment details

Credit/Debit Card Payments



Card number

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Issue number (if applicable)

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Last 3 digits of security code (see signature strip)

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Name (on card)

Expiry Date

Signature

Address

Postcode

Signature (of parent or guardian if child is under 16 years of age)

.....	Date
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Mailing check list:

- Completed and signed application form
- Proof of purchase
- Photocopy of valid ticket
- Photo (if required)
- £10 fee payable by debit/credit card, cheque or postal order made payable to West Midlands Combined Authority

Mail to: Ticketing Delivery
16 Summer Lane
Birmingham
B19 3SD