

U16, 16-18 & Scholars Term Ticket Replacement Form

Please complete all sections using BLOCK CAPITALS where applicable.

Step 1 – Ticket holder details

Name

Date of birth / / School/College

Address

..... Post code

Tel Email address

Step 2 – Photocard details

Under 16 only

If you have a plastic U16 photocard please write the number here

C0

If you have never applied for a plastic U16 card, please attach photo here

Fix Photo Here
Do Not
Pin or Staple

16-18 only



Do you need a 16-18 photocard?
(£5 replacement fee)

Yes No

(PLEASE NOTE: If you have never applied for a 16-18 photocard please obtain a UVC from your place of learning and apply online at networkwestmidlands.com/16-18)

If you have a valid 16-18 photocard please write the number here

Y0

Step 3 – Ticket type

National Express Term bus - £15 **o**bus - £15 National Express scholar - £15 **o**network scholar - £15
 onetwork - £15 Add on? Station name

PLEASE RETURN THIS FORM WITH EITHER THE DETACHABLE SLIP FROM YOUR ORIGINAL TICKET, PROOF ON LETTER HEADED PAPER IF ISSUED BY COLLEGE, OR YOUR ORIGINAL RECEIPT IF PURCHASED AT A RAIL STATION. YOUR CLAIM WILL NOT BE PROCESSED WITHOUT THIS. WE WILL ONLY REPLACE ONE TICKET PER TERM.

Step 4 – Payment

PassProtect is the easiest and cheapest way to protect your child term tickets against loss, theft or damage. With **PassProtect** your first replacement is free, subsequent replacements will be £5. For more information please visit networkwestmidlands.com/PassProtect

Please tick if you wish to have **PassProtect** on your replacement ticket (£10 fee)

Signature

Print name

Date / /

Payment can be made either with cheque or postal order payable to **West Midlands Combined Authority** or by completing the credit/debit card details here which are supplied at your own risk.

Please do not send cash.

CREDIT/DEBIT CARD PAYMENTS



We do not accept: Visa Electron

I wish to pay by Visa/ Mastercard/ Switch; please charge my account.

Card number:

.....

Start Date/
Issue No:

Last 3 Digits of
security code

(see signature strip)

Signature: Expiry date

Name (on card):

Address:

..... Postcode:

Return address: Ticketing Delivery, 16 Summer Lane, Birmingham, B19 3SD